

BRYAN D. CROUCH

VP / DIRECTOR OF TECHNOLOGY | CLOUD, PLATFORM & AUTOMATION | DIGITAL TRANSFORMATION & EXECUTION

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VP-level technology leader with 25+ years driving cloud, platform, infrastructure, and operational modernization. Known for translating strategy into execution, aligning stakeholders across complex environments, and building systems that improve visibility, reduce risk, and strengthen business performance.

SELECT STRENGTHS

- Technology leadership and execution
- Hybrid cloud, platform, and infrastructure strategy
- Data, automation, and applied AI
- Operational improvement and stakeholder alignment

TECHNICAL DOMAINS

- Microsoft infrastructure, identity, and cloud services
- IBM Cloud Pak, OpenShift, and hybrid architecture
- Cisco networking, Citrix, Exchange, and virtualization
- Reporting, analytics, Procore, disaster recovery, and security

PROFESSIONAL EXPERIENCE

DATA SCIENTIST / IT DIRECTOR | **Mammoth Construction** | *Feb 2025 – Sep 2025*

- Led data, analytics, and technology efforts that gave executives clearer visibility into operational performance and business priorities.
- Built reporting and dashboard solutions that turned fragmented operational data into decision-ready insight for planning, performance tracking, and executive review.
- Improved governance, reporting accuracy, Procore visibility, and process automation while reducing manual work across departments.

IT CONSULTANT / LEAD ENGINEER | **NetFidelis** | *Dec 2023 – Feb 2025*

- Delivered hands-on consulting and technical leadership for small and mid-sized organizations across Microsoft infrastructure, security, backup, recovery, and cloud services.
- Designed and supported hybrid environments that improved reliability, reduced operational risk, and fit the scale and budget of each business.
- Served as the primary escalation point for clients, helping maintain continuity, responsiveness, and trust during complex technical issues.

TECHNICAL SUPPORT ARCHITECT | **Arrow ECS** | *Apr 2021 – May 2023*

- Advised partners and customers on hybrid cloud, data, and automation platforms built on IBM Cloud Pak technologies and OpenShift-based architecture.
- Led technical enablement, architecture reviews, and partner workshops across CP4D, CP4BA, and hybrid deployment models.
- Mapped business requirements to scalable reference architectures and was recognized as an IBM Champion for technical leadership and partner enablement.

SUPPORT SPECIALIST II | **Carbonite / OpenText** | *Feb 2016 – Mar 2021*

- Supported enterprise disaster recovery, high availability, and migration solutions across on-premises, AWS, and Azure environments.
- Guided customers on replication, failover, networking, and data movement strategies to improve resilience and reduce downtime.

- Handled high-impact replication and networking incidents in distributed environments, often as an escalation resource.

CHIEF TECHNOLOGY OFFICER | IT Solutions | Jan 2014 – Feb 2016

- Led engineers and help desk staff while setting technical direction and improving service delivery across a multi-client environment.
- Oversaw infrastructure, Cisco/Fortinet/Microsoft/Citrix solution design, vendor relationships, and project execution.
- Supported sales and business development with technical leadership, solution design, and long-range client technology planning.

MANAGER OF PROJECT SERVICES | Diverse Tech Services | Jan 2013 – Jan 2014

- Directed project delivery, infrastructure design, and client-facing execution across Microsoft, Citrix, Cisco, and voice systems.
- Worked closely with clients and account teams to scope work accurately and support strategic IT planning.

DIRECTOR OF IT | Killian Group of Companies | Mar 2008 – Dec 2011

- Owned IT operations across infrastructure, applications, communications, vendors, and enterprise business systems in a multi-company construction environment.
- Led the internal IT team and managed Microsoft, Linux, VMware/ESX, Cisco, Citrix, Exchange, and telecom platforms.
- Built custom tools and integrated systems that improved project management, contract tracking, and operational visibility.

INFORMATION SYSTEMS MANAGER | Christenson Transportation | Nov 2004 – Mar 2008

- Managed day-to-day IT operations for transportation systems, proprietary applications, infrastructure, and custom internal tools.
- Supported Citrix, Exchange, Windows Server, Cisco networking, firewalls, IP telephony, and .NET-based software initiatives.

SENIOR NETWORK CONSULTANT | JMARK Business Solutions | May 1998 – Nov 2004

- Designed and delivered end-to-end network, server, firewall, VPN, and structured cabling solutions across diverse client environments.
- Built deep hands-on experience with Cisco, Windows Server, Citrix MetaFrame, PIX/ASA security platforms, and infrastructure implementations from the ground up.

SELECTED FOCUS AREAS

Cloud and platform modernization • Hybrid infrastructure • Technology operations • Stakeholder alignment • Data visibility • Automation • Applied AI • Security and reliability